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Print Head Failure Report Form

Customer:	
Contact:	
Tel No.:	Fax No:

RMA Request Date:	Print Head Type:
Print Head Serial No:	

Description of Failure (s):

How and for how long was the print head (s) used prior to failure?

PRINTING SAMPLE IS REQUIRED	Separate failure report attached: Yes / No
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Application information when failure occurred

Environmental Temperature:	Environmental Humidity:
Temperature Compensation (Circle one):	On / Off
Ink Used:	
Type of cleaning solution used including solvents used for cleaning:	
Materials used in ink supply system:	
Separate application description attached (Circle one):	Yes / No

Shipping of print head (s):

The print head (s) should be shipped in original packaging under clean condition.

Important:

In order to replace the print head(s), this report is required to write in English by the manufacturer.